

# Feedback From Exhibition Of The IoS Link Harbours Planning Application Proposals

The Old Wesleyan Chapel, St Mary's, 2nd October 2008

What is your opinion on the final design of the passenger and freight facilities?	General Comments
<p>Great pity about shed at end. Could be problem about passenger / luggage. Pity wall so high and not granite. But shed is the worst, especially position on quay. (And - will it be easy to use?) Alternative energy facilities - in quay &amp;/or buildings?</p>	<p>Thanks for opportunity. Better layout and photos etc. Good to have graphics etc but could have been more comprehensive perhaps. I still can't understand why there has not been more synchronising of quay and boat design - surely there is a very close relationship between the two designs and each can have implications for each other.</p>
<p>Not keen (polite) on freight shed on quay at St Mary's. Pity no thought given to providing car parking space in mermaid area. Will the flats in the harbour building require planning permission?</p>	
<p>I think the facilities are very well designed. Very compact and not too obtrusive. A waiting room at Penzance is a must, it will enable people to spend the shortest time possible (I hope) battling the elements. Very important for islanders with cars, who have to arrive early with their vehicle on the quay. Sometimes in the dark, rain and wind.</p>	<p>I don't think the design can be improved upon, given the space available. I believe these facilities are especially important at Penzance as passengers can arrive at the quay quite a time before sailing, due to train times and car parking etc. At the moment it can't be a good experience for young families in bad weather.</p>
<p>St Mary's - OK. Should fit in and sit nicely in the landscape, although the height will offend some. Penzance - design rather futurist with hard angles.</p>	<p>Appears passenger friendly and if properly signed should prove well. Parking to off-load in Penzance should be adequate and enough time allowed for purpose.</p>
<p>Subject to how they are operated, they can only be an improvement on the existing.</p>	<p>Comments sheet attached. Summary of comments: St Mary's - More steps need on quay for inter island traffic. Problem with traffic on Mermaid corner. Questions the issue of overnight accommodation and public movement in the same area as 'Blue Chemical' cargoes. Alternative gangway access for poor weather should be allowed for in the ship design. Issues with the Councils lack of knowledge of how the ship is run and therefore their lack of understanding of requirements. Medical room / facility should be provided. Penzance - Insufficient space for dropping off and picking</p>

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	up. Cargo delivery area will cause more traffic congestion in town.
Satisfactory	Where are the car parking facilities on the quay? Whilst we are saying and waving goodbye to our friends.
Looks good to me	A much needed improvement for future travel between the ports.
I would like a much clearer idea of the Duchy's plans for the "commercial areas" marked on the proposals before commenting.	
The proposed designs look to relieve congestion issues on existing quays. Building beyond the existing sea wall appears to be a good solution but, as with off-island quays show, building materials and the use of them may be a problem aesthetically.	
I am concerned of the impact to my business as I currently transport passengers and luggage to St Agnes. I would like to be involved with any discussions that occur between the appointed operator and the partnership. The Scillonian transportation is an important part of our business.	
Much improved from what we have today.	Well thought out and hope they come to fruition.
Very good. 100% improvement on the existing poor facilities.	A very good design both at Penzance and St Mary's.
Not bad. Not sure about the visual impact of the pillars in front area of Harbourside Hotel. Height of the new freight building is a concern. Overall I am still not looking forward to 18+ months of noise - especially at night during construction.	Please can lighting levels on the quay and the ship be focussed rather than the current light pollution.
The plan is all about the turn around of the ferry from Penzance. Nothing is being done to increase the comfort and safety for small crafts, particularly in the outer harbour. With the increasing stormy conditions a breakwater from Quay Head to the Beacon Ledge would reduce the wave surges into Porthmellon and the visitor moorings	
Design looks good, but I'm worried about the scale of the project - maybe there's too much 'mainland' thinking being applied! Please keep it all as small as possible; don't worry about vehicles and	<u>Lighting</u> - I raised this issue before and it's not mentioned here today. There is <u>currently</u> a lot of light pollution from the quay. I hope your scheme will conform to current legislation to eliminate this during the

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pedestrians mixing outside the Mermaid - it helps slow everything down to the island pace (they already happily mix all the way through the town).	proposed changes.
Design will make it much safer for everyone concerned.	Can't come too soon!
OK. Actual freight usage needs to be looked at, ie shelves. But whole project look good - not too intrusive. Looking forward to a new boat, have to keep ticket prices down - can that be built into proposal?	
An a holiday visitor I too feel that any improvement at the mainland end of the sea voyage will be to the benefit of all. Every care must be taken not to spoil the unique feel of the islands.	The only negative aspect is as with any improvement of access it will increase number of tourists.
Would query how the carriers would collect the baggage from the baggage collection area? Parking facilities?	One concern voiced is the height of the wall at the back of the quay which will take away the view of Samson from the Strand area of St Mary's. This is a popular view for the visitors during a good sunset.
Big improvement on present facilities.	Get on and start building it before they credit crunch bites and the finance dries up.
Having only recently moved to the island our knowledge is limited. Both aspects appear to be improved. 'Locals' would appreciate safety aspects, construction and design, more than we do. Experience of usage outweighs our ideas.	Would like to see a viewing platform along the outer wall to permit viewing of water borne activities. Would hope the operator is as supportive of events in the community as currently.
Having worked the quay for 15 years as a carrier I fully endorse the new plans.	Brilliant.
In principle the improvements look fine and well thought out. It is obvious that with increased business some things had to be done.	As a visitor my opinion is not based on everyday life as an islander, but over the last 40 years we have observed many alterations, some good and some not so good - this one does get my vote. But is it really what the islanders want.
I think they are adequate with the limitations we have.	We have to move with the times if we are to keep these islands viable to tourists and locals alike.